



PHARMACY DISPENSING PLATFORM

Smarter dispensing. Safer wards.

Capsul connects your pharmacy and ward teams in real time — from dispensing to delivery, exceptions to escalation.

Dispensing Dashboard

Ward Stock (Imprest)

Mobile Delivery

Supply Exception Management

Real-Time Messaging

Reporting & Analytics

Multi-Hospital

Encrypted Patient Data

Pharmacy and wards are working in the dark.

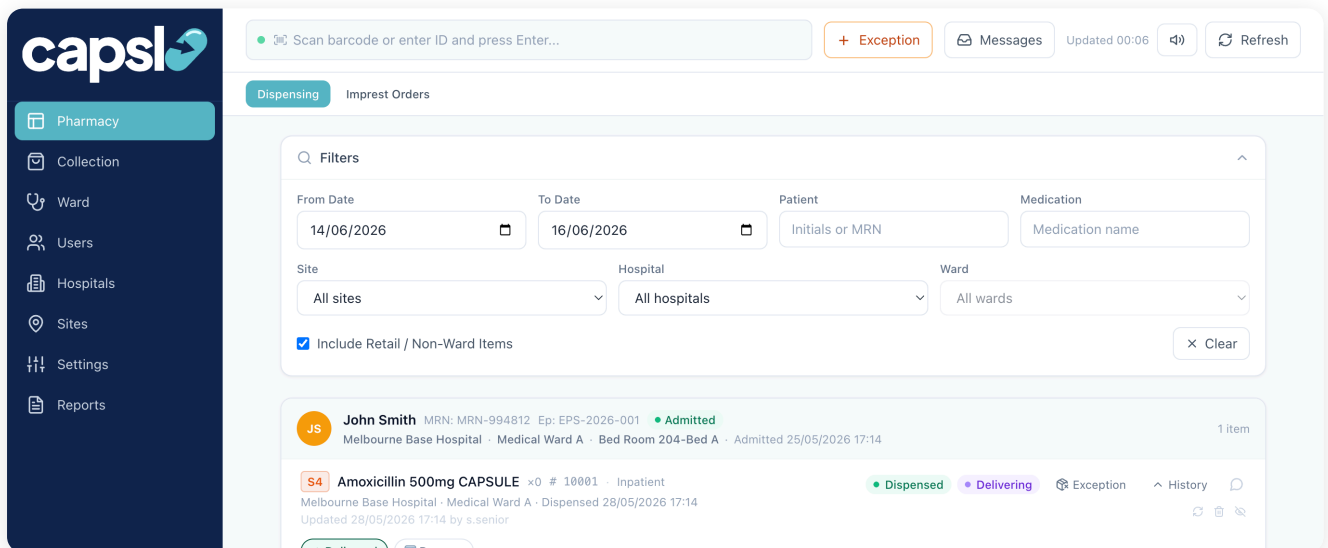
Hospital pharmacy teams manage hundreds of dispense orders and stock replenishments every day — across multiple wards, shifts, and systems. Without a connected platform, the result is delays, miscommunication, and patient risk.

- Ward staff have no visibility of whether a script has been dispensed or is on its way
- Supply exceptions are managed on paper or via email, with no audit trail
- Delivery staff have no mobile tool to log and confirm deliveries in real time
- Reporting on dispensing activity requires manual extraction and reconciliation
- Pharmacies field constant phone calls chasing order status
- Imprest stock shortfalls are discovered at the point of need, not in advance
- Rejected and unresolvable exceptions have no structured escalation path
- Patient identifiers move between systems without encryption or access control

One platform. Every step of the journey.

Capsl gives pharmacy and ward teams a shared, real-time view of every dispense order and imprest replenishment — from the moment it leaves the pharmacy system to the moment it is received on the ward.

Built for the realities of hospital pharmacy, Capsl replaces phone calls, paper logs, and disconnected workarounds with a structured digital workflow that keeps every stakeholder informed and accountable.



Everything your team needs, in one place.

Capsl covers the full dispensing workflow across pharmacy, wards, and the delivery team.



Pharmacy Dispensing Dashboard

Real-time view of all active dispense orders grouped by patient. Filter by ward, site, date, medication, or status. Auto-refreshes so your team is always looking at live data.



Ward Stock (Imprest) Orders

Full lifecycle management of imprest replenishment orders — from order creation through to delivery confirmation. Status tracking, delivery status, and exception handling all in one tab.



Ward Dashboard

Ward staff see the live status of every prescription and stock order for their ward. Receive medications with one tap, report items not received, and view supply exception details without calling pharmacy.



Mobile Delivery App

Purpose-built mobile interface for delivery staff. Scan barcodes to update delivery status in real time, log deliveries to specific wards, and manage supply exceptions without returning to a desktop.



Supply Exception Management

Structured workflow for logging, resolving, acknowledging, and escalating supply exceptions. Full audit log of every action taken. Unresolvable exceptions trigger an escalation path to ward staff.



Real-Time Messaging

Pharmacy and ward staff communicate directly through Capsl — per-item chat threads, direct messages, and audio notifications keep teams connected without leaving the platform.



Reporting & Analytics

Configurable report library with Excel, PDF, and HTML output. Report builders can define queries visually or via stored procedure, with custom parameters scoped to the user's hospital and ward access.



Multi-Hospital Support

Capsl supports multiple hospital sites from a single installation. Staff see the hospitals and wards their profile grants access to, and administrators manage settings per site.

From dispensing to delivery — every step tracked.

Capsl sits between your existing pharmacy system and your ward teams, providing visibility and structure at every stage of the medication journey.

- 1 Dispense orders appear in real time**

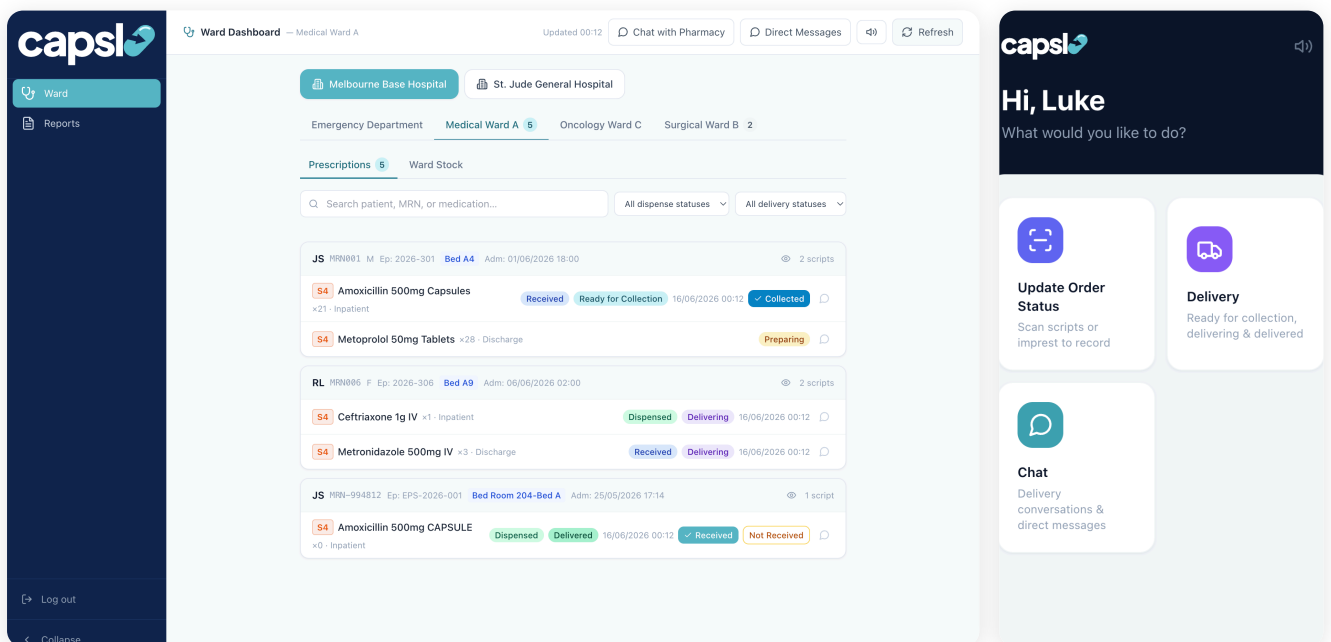
As your pharmacy system processes scripts, dispense orders appear live on the Capsl pharmacy dashboard. No manual data entry — orders are pulled directly from your existing pharmacy software.
- 2 Pharmacy updates status and logs exceptions**

Pharmacy staff update order statuses as they work, and log supply exceptions directly against the relevant script or imprest order. All actions are timestamped and attributed to the user.
- 3 Delivery staff scan items out**

The mobile app allows delivery staff to scan barcodes as items leave pharmacy, updating status in real time. Wards are notified automatically when their medication is on its way.
- 4 Wards confirm receipt — or flag non-receipt**

Ward staff tap to confirm receipt for each item. If something doesn't arrive, they mark it as Not Received and pharmacy is alerted immediately — no phone call needed.
- 5 Exceptions are resolved, acknowledged, or escalated**

Supply exceptions follow a structured path: pharmacy resolves with notes, or escalates to ward staff to acknowledge or reject. Every decision is logged with a full audit trail.



Built for pharmacy teams and the wards they serve.



Fewer interruptions, faster resolution

Ward staff get live status updates without calling pharmacy. Pharmacy spends less time on the phone and more time dispensing. Supply exceptions are resolved through a structured digital workflow rather than ad-hoc calls and emails.



Complete audit trail, always

Every status change, exception log, message, and delivery confirmation is recorded with a timestamp and user attribution. Capsl gives you a complete, tamper-evident record of every medication transaction — ready for audit at any time.



Proactive alerts — not reactive firefighting

Not-Received alerts, supply exception notifications, and unread message badges surface issues immediately rather than waiting for someone to notice. Problems are identified and addressed hours earlier.



Data-driven operational insights

Capsl's reporting module gives managers visibility of exception rates, delivery times, ward stock consumption, and supply patterns — using the same data your team generates every day, with no additional data entry.

Patient data — protected by design.



Field-level encryption

Patient identifiers (name, MRN, DOB) are encrypted at rest using AES-256. Encryption keys are managed via Azure Key Vault or an on-premises provider.



Blind index search

Encrypted fields remain searchable via deterministic blind indexing — no need to decrypt in bulk to find a patient record.



Role-based access control

User profiles control which hospitals, wards, dashboards, and reports each staff member can access. Access is scoped at the hospital and ward level.



Full audit log

All user actions — logins, status changes, exception decisions, message reads — are logged with user, timestamp, and context. Exportable for compliance review.



GET STARTED

Ready to connect your pharmacy and wards?

Capsl can be deployed into your existing environment with integration to your pharmacy system. Our team works with you through implementation, configuration, and go-live.

To request a demonstration or discuss your requirements:

hello@capsl.au · capsL.au

A demo can be arranged for pharmacy leadership, IT, and ward management teams. We will walk through the platform live and answer questions specific to your environment.

ABN 76 251 224 744

Capsl works with:

Windows Server

Azure / On-premises

SQL Server

Existing pharmacy systems

iOS & Android mobile

